

2 November 2020

Dear Customer,

## **COVID-19 Coronavirus Update for AMX Clients**

Reviewed in response to the second National Lockdown and expected continued Restriction Tiers required until at least Easter 2021.

Whilst we always aim to deliver a quality service to our clients, and thankfully are in a position to carry out most of our operations whilst working remotely, the latest Government advice is for everyone in the UK to continue to avoid non-essential contact with others and stop all non-essential travel to fight coronavirus. Therefore, AMX will continue to:

- 1) Postpone all non-essential business travel, including on-site client consultation days, on-site training and any client site visits.
- 2) Visitors will not be permitted to visit the AMX Solutions Offices, unless in exceptional circumstances.
- 3) For any booked AMX training courses or client consultation days, these may be rescheduled to a later date in 2021, where possible/preferred. Please be reminded that we have been successfully delivering training and consultation remotely using online tools for the past few months and will continue to offer this alternative.

AMX apologises for any inconvenience this may cause to its clients, but we remain confident that the majority of commitments can be completed remotely using tele-conferencing to facilitate meetings etc. Please contact your account manager directly if you wish to discuss any re-arrangements etc.

For any other questions or concerns, please e-mail [info@amxsolutions.co.uk](mailto:info@amxsolutions.co.uk).

Many thanks for your patience and understanding and we will keep you updated as the situation changes.



**Saeid Naelini**

Managing Director