

16 August 2021

Dear Customer,

COVID-19 Coronavirus Update for AMX Clients

Reviewed in response to the lifting of Government Covid-19 Restrictions.

We always aim to deliver a quality service to our clients, and thankfully we have been able to carry out most of our operations whilst working remotely since March 2020. With the Government lifting the last of the Covid-19 measures AMX Solutions Ltd is taking a cautious approach to phasing back into our offices with effect from 6 September 2021. Initially we will be adopting a hybrid working system with half the team working from home and half in the office each day to protect our employees and our business operations. This arrangement is expected to be in place until January 2022, but will be reviewed regularly, in line with latest Government advice.


Therefore to protect our operations and personnel, AMX will continue to:

- 1) Postpone all non-essential business travel, including on-site client consultation days, on-site training and any client site visits.
- 2) Visitors will not be permitted to visit the AMX Solutions Offices, unless in exceptional circumstances.
- 3) For any booked AMX training courses or client consultation days, these may be rescheduled to a date in 2022, where possible/preferred. Please be reminded that we have been successfully delivering training and consultation remotely using online tools for the past few months and will continue to offer this alternative.

AMX apologises for any inconvenience this may cause to its clients, but we remain confident that the majority of commitments can be completed remotely using tele-conferencing to facilitate meetings etc. Please contact your account manager directly if you wish to discuss any re-arrangements etc.

For any other questions or concerns, please e-mail info@amxsolutions.co.uk.

Many thanks for your patience and understanding and we will keep you updated as the situation changes.



Saeid Naelini

Managing Director